



General Info

- All campers at Camp Ruff-n-More must attend a Trial Day to give our staff a chance to get to know your dog, and to give your dog the opportunity to acclimate to our environment. This is required before any boarding or daycare stay. It is up to the staff at Camp Ruff-n-More to determine if we think your dog will be a good addition to our pack. Any dog that shows aggression to people and/or dogs will not be able to stay at Camp Ruff-n-More. The Trial Day is a free service we offer. This period can be anywhere from 2 to 4 hours, though the full 4 hours is recommended. Please call to schedule a time for your dog's trial day.
- We ask that you bring your own food, as we do not want to change your dog's diet. Please package food in an airtight container, or in individual baggies. Do not bring the entire bag of food if possible.
- You are welcome to bring bedding and treats, but bowls are not needed, and toys are not recommended. Leashes are not necessary and can be taken with you, and anything left should be clearly labeled with your dog's name. We ask that if you bring bedding to please make it modest. Do not bring oversized beds or comforters. It is difficult for us to accommodate such large bedding. Please be aware that dogs do have accidents, especially in a new environment, and any bedding you may bring could be urinated or defecated on. In this event, we will bag your bedding and use our own for the remainder of your dog's stay. Please let us know if your dog destroys bedding.
- We ask when you drop off to provide clear, simple instructions for all food and medication your dog needs. This does not need to be written instructions, please just be prepared to tell us when you drop off.
- There are several vaccinations required for your dog to stay at Camp Ruff-n-More. These vaccinations are the Rabies vaccine, the Distemper/Parvo/Corona Virus Vaccine, and the Bordetella, or Canine Cough vaccination. All vaccinations must be given at least 2 weeks before your dog can come to Camp Ruff-n-More for the first time so the vaccine has time to take effect. Rabies and Distemper/Parvo/Corona Virus can be one- or three-year vaccines, and we require that Bordetella/Canine Cough be renewed every six months. It is up to you to keep us up to date on your dog's vaccines. It is our right to refuse service to any dog that does not have current vaccinations.
- All dogs older than eight months are required to be spayed or neutered before coming to Camp Ruff-n-More. Dog daycare is a social environment, so all dogs must be altered in order to interact with the group.
- All dogs at Camp Ruff-n-More must have a flat collar or harness, with name tags. No spiked collars, choke chains, bandanas, or harnesses that restrict your dog's movement will be left on. If your dog does not come with a flat collar or harness and name tags, one will be provided to you, the owner's expense.



Policies and Procedures

The client hereto agrees as follows:

1. **Camp Ruff-N-More** and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against **Camp Ruff-N-More** or its employees, provided that ethical care precautions are followed.
2. All pets are handled or cared for by the facility staff without liability on the facility's part for loss or damage from disease, theft, fire, death, escape, injury or harm to persons, other pets or property by said pet, or from other unavoidable causes, due diligence and care having been exercised.
3. The client understands that all pets must have a veterinarian and must be current with all vaccinations. Vaccinations must be given far enough in advance to be effective. We require 2 weeks. We also require vaccination against kennel cough, which is very common among these facilities. Please bring vaccination record with you before or during drop off or pet(s) **will not** be admitted.
4. The client understands that all pets must be treated with a flea, tick and heartworm preventative. If fleas are found on pet, a flea bath will be given at owner's expense.
5. **Camp Ruff-N-More** does not diagnose, prognose, or make therapy decisions nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
6. Should any pets become ill or seem to be in need of medical consideration, the facility reserves the right to administer aid and/or use any available vet. Any expenses so uncured shall be paid by the owner of said pet in addition to any fees incurred for services provided at or by the facility. As with child daycare, dogs pass along illnesses occasionally that are undetectable, as well as hard play that may result in unintentional injuries.
7. The client understands that the animals interact with other animals. The client must express any known aggression problems that the animal has with others pets or people and must be free of any communicable diseases. The pet is being admitted based on client's representation.
8. Client is solely responsible for any harm caused by their pet to any employees, other pets/owners, or property.
9. Client understands if pet is found to be aggressive or displays behavioral problems, pet will no longer be allowed to participate. We will process a refund for unused days.
10. Pets that have harmed or shown aggression or threatening behavior to any person or other dog will not be admitted into our care programs. The facility reserves the right to refuse services or admittance to any dog.
11. **Camp Ruff-N-More does not** accept aggressive animals since all dogs have interaction with others.
12. I understand and agree to let my dog(s) participate in playgroups with other dogs while a Camp Ruff-N-More.
13. **Camp Ruff-N-More** reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.
14. Owner agrees that their pet may be videotaped and/or photographed.
15. Facility is not responsible for any damage to any items you might bring with your dog to our facility. This includes any bedding, bowls, and/or collars.
16. **Payment is expected before services are rendered. In the event of additional unforeseen costs (such as vet fees), payment is expected within 5 days of the completion of services or a late charge of \$20 will be applied.**
17. **Cancellations must be received 2 days prior to scheduled drop off date or a full day fee will apply.** All dogs must be picked up by the times listed on the first page or a late fee will occur. **There will be a \$ 15.00 fee per 15-minute increment (per dog) for late pick-ups.**

I have read all of **Camp Ruff-N-More's** policies and procedures and by signing below verify that I fully understand and agree to the contents of this contract:

Contract will be signed electronically on site.



Veterinarian Release Form

During my absence, Camp Ruff-N-More will be caring for my pet(s). In the event of an emergency, I authorize you (veterinarian) to administer medical treatment and will be responsible for payment to you (veterinarian) upon my return.

I give Camp Ruff-N-More permission to transport my pet(s) to the above veterinarian in the event of an emergency or sickness and receive any information pertaining to me pets in regards to their condition. I also give permission to release the results to Camp Ruff-N-More.

If the above veterinarian is not available, I authorize Camp Ruff-N-More to transport my pet(s) to a veterinarian of choice and authorize treatment. If emergency care is needed after regular office hours, my pet(s) may be taken to the nearest Veterinarian Emergency Clinic/Hospital.

I give permission to provide treatment and I will be responsible for all charges upon my return.

I agree that Camp Ruff-N-More is released from all liability related to transportation to and from veterinarian and treatment for sickness or emergency.

This agreement will remain valid for all visits unless a new one is signed.

Contract will be signed electronically on site.



Pricing

Day Charges:

Single Day:	\$21
Half Day:	\$10.50
5-Day Pass:	\$97.50 (\$19.50/day)
10-Day Pass:	\$185 (\$18.50/day)
20-Day Pass:	\$350 (\$17.50/day)

*Additional Campers are half the price of the first camper.

** Passes can also be divided into half days.

Overnight Charges:

Cabin:	\$3	
Villa:	\$5	Only available in Johnson City location
Jr Suite:	\$6.50	Only available in Johnson City location
VIP:	\$8	

*The prices listed for over-night camp do not include the day. The cost for the day is the same as daycare.

**Overnight prices are the same for all additional dogs.

*** For holidays we will require a deposit to hold the reservation.

**** For more information, please feel free to ask our staff any questions.

Bathing Charges:

Dogs 1-15lbs:	\$10
16-30lbs:	\$12
31-50lbs:	\$14
51-75lbs:	\$16
76-100lbs:	\$18
101-and up:	\$22